

Cancellation policy of City Centre Apartments Budapest

3. Normal reservation

Normal reservations can be cancelled by letter, e-mail, fax or phone any time.

We will confirm the cancellation the same way, preferably by e-mail.

4. Firm reservation made by prepayment

Firm /binding/ reservations can be cancelled by letter, e-mail, fax .

We will confirm the cancellation the same way preferably by e-mail.

Refund

Firm booking can be cancelled until 14 days prior the first booked day without charge.

However we will deduct the transferring cost from the amount of the prepayment.

Up to 5 days prior the first booked day we give refund 50 % of the prepayment deducting the transferring costs from the refund.

Within two days no refund.

For example you had a firm reservation for May 15th .

You can cancel until 10 p.m. on May 1st · full refund – transfer costs>>

You can cancel until 10 p.m. on May 6th · 50% refund – transfer costs

Cancellation on 10th , 9thno refund.

5. Cancellation of reservation for **groups over 20 people.**

Firm booking can be cancelled until 45 days prior the first booked day without charge.

However we will deduct the transferring cost from the amount of the prepayment.

For example your arrival date is the May 27th , you can cancel the reservation by April 11th 10 p.m.

In this case you will only lose the money transfer cost. It is at least 9-20 Euro up to 1.5 % of the transferring amount.

Up to 21 days prior the first booked day we give refund 50 % of the prepayment deducting the money transferring costs from the refund. At the same example it is May 5th 10 p.m.

If you had a down payment of 250 € you will get 125 € – let's say 10 € (transfer fee) 115 €.

Within 21 days – unfortunately-- no refund. Staying at the same example from May 6th no refund.